

Can't meet up in person? We are still here to support you!

How can you help?

To achieve the best result from an Etac R82 video call, there are a few things we can both do to help each other

- 1 What is the purpose of this video call?**
 Is this call for a new assessment, review or to repair an existing product? Our products are delivered assembled to the measurements given so they are ready to use. We can even help with the handover via video call.
- 2 What video call software do you have?**
 These can include Microsoft Teams, Skype, Zoom, FaceTime, What's App.
- 3 Do you have access to a quiet room?**
 A quiet, well-lit room will help ensure we can see and hear clearly with no distractions. If adjustments need to be done, it would help if someone could hold the video device whilst another person does any adjustments.

 Please ensure you have a set of Allen keys at hand for any adjustments needed.
- 4 Do you have a request to see products and their features and benefits?**
 By telling us the products you are looking at beforehand, we can have the same product at our end ready to show and go through the adjustments together.

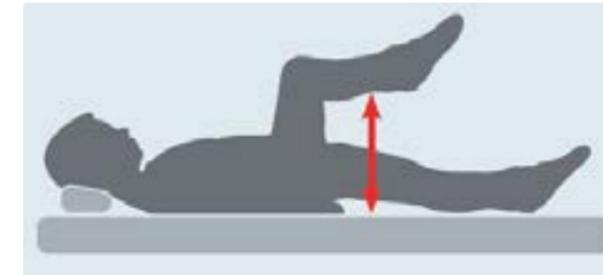
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Measurements for Seating

This is a simple guide to ensure your seating is correctly configured to your child. To measure accurately, you should:

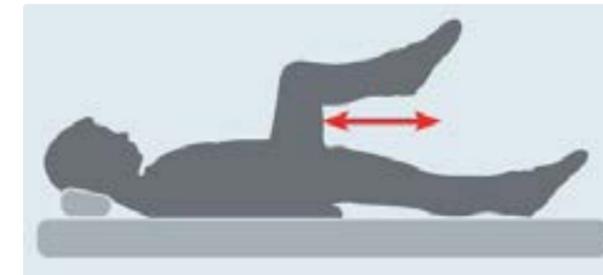
- 1 Make sure your child is lying on a flat, firm surface with hips, knees and ankles at a 90 degree angle
- 2 When taking the 6 measurements shown, take care to keep the tape measure straight
- 3 When you have measured your child, take care to write the measurements down. They will be used to select and adjust the correct size seating so that your child is comfortable and positioned as directed by your therapy team.



Seat depth



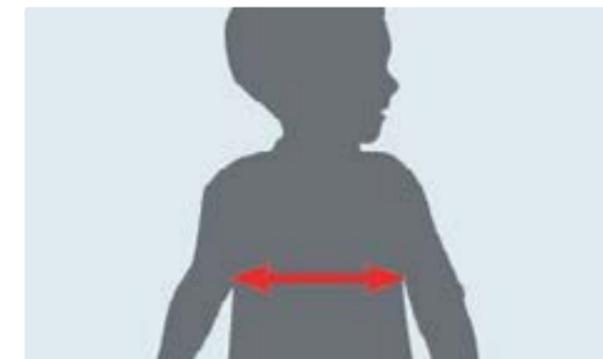
Arm pit height



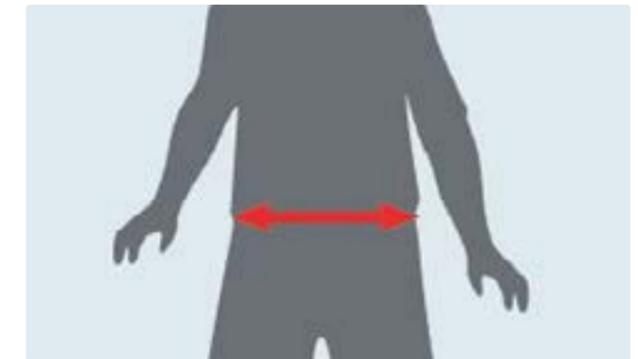
Lower leg length



Back Height



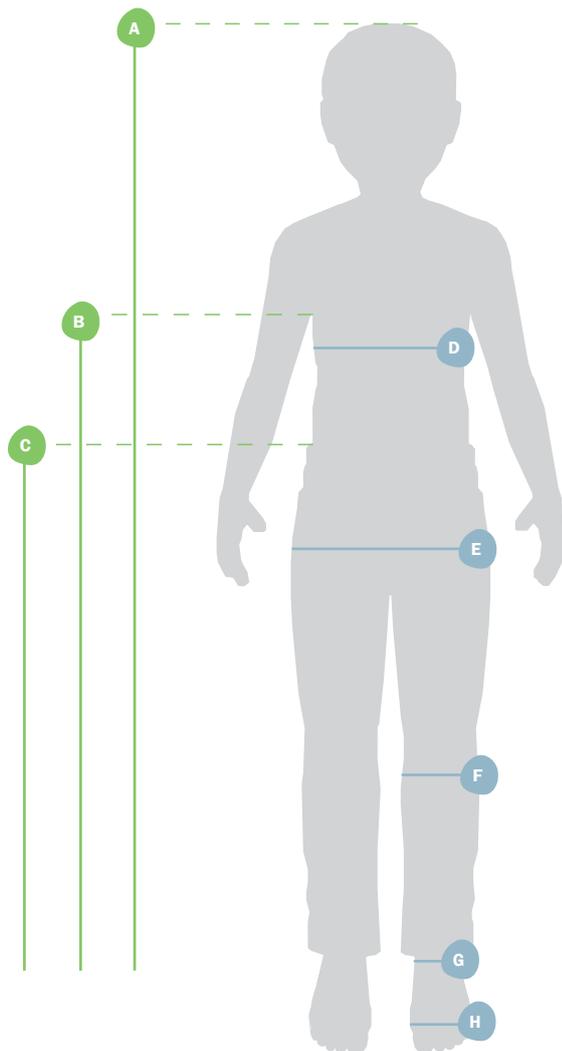
Chest width



Hip width

Measurements for Standing & Walking

The simple guide below gives details of the measurements needed for our standing and walking products and their accessories. We can guide you through the measurements needed depending on the product.



- A Approximate total height
- B Maximum armpit height
- C Approximate top of pelvis
- D Chest circumference
- E Hip circumference
- F Knee circumference & knee width
- G Heel width
- H Foot width



Take a look at our online resources including "how to" videos & workbooks

Contact us:

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